

# Quality Assurance Specialist Abuse Investigator



LINN COUNTY DEPARTMENT OF HEALTH SERVICES

Class Code: 719

# **AVAILABLE POSITION**

Developmental Disabilities Quality Assurance Specialist Developmental Disabilities Department (Classification 719) Management/Exempt Full Time (37.5 hours/week) position

### **ESSENTIAL FUNCTIONS:**

Basic knowledge of Intellectual/Developmental Disabilities and/or Mental Health Services and supports. Coordinate and ensure the provision of protective services for adult LCDD/Linn County Mental Health (LCMH) clients. Screen, conduct interviews, on- site observations and record reviews as related to potentially complex and/or sensitive abuse allegations and investigations in an array of service settings. May include interaction with medical, law enforcement and mental health and/or developmental disability field personnel. Completion of written electronic technical reports with high level attention to detail to determine abuse investigation findings in accordance with Oregon Administrative Rule and Oregon Revised Statute definitions.

Knowledge of the principles and practices of case management and the public service system. Knowledge of crisis intervention techniques. Ability to conduct protective service/abuse investigation interviews. Knowledge of the laws and Administrative Rules governing the services provided by the Office of Developmental Disabilities and/or Oregon Health Authority and ability to understand and interpret those laws as it relates to service delivery. Ability to write clear and concise reports and client summaries. Ability to quickly develop and maintain effective working relationships with department staff, consumers, the public, and contract providers. Be able to attend work regularly. Computer skills required including the use of an electronic health record for service documentation.

# **MINIMUM QUALIFICATIONS:**

Bachelor's degree in social work, psychology, counseling, or closely related behavior science field; or an associate degree with 4 years investigative experience with a preference for experience in a disability service program involving individuals with developmental disabilities; experience working with individuals who experience a mental illness; or any satisfactory equivalent combination of experience, education and training which demonstrates the ability to perform the work described. Applicants must be able to pass a criminal history check, possess a valid Oregon drivers' license with an acceptable driving record and be free from any substantiated abuse allegation.

## **SALARY, BENEFITS, COMPENSATION:**

Linn County employees say their benefits play a large role in what makes the County such a great place to work. We offer competitive benefit plans.

- Medical, Dental, and Vision Benefits
  - o Family plans are less than \$15 per month
- Vacation and Floating Days
- Paid Holiday Time
  - 10.5 paid holidays
- Sick & Bereavement Time
- Employee Assistance Program (EAP)
- County Paid Life and Long-Term Disability Benefits

- Longevity Incentive
- Public Service Loan Forgiveness
- Public Employee Retirement System (PERS)
  - Fully Paid by County

For a full list of our benefits, please visit our Benefits webpage: Benefit Summary

SALARY RANGE \$4,612.00-\$5,799

CLOSING DATE: Until Filled

HOW TOAPPLY: www.linncountyhealth.org